

**ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-09
ELL SUPPLEMENTAL ELA SOFTWARE**

FOR: Lexia Learning
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **November 22, 2024**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference: Gilchrist County School District
Contact Name and Title/Position: Yahaira Waters/Student Support & Program Coordinator
Contact Telephone Number: 352-463-3200
Contact Email Address: watersy@mygcsd.org

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: We have a contract with Lexia for the Lexia English program that we currently use with our ELL Students.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: The company walked us through the entire process of implementation provided training for our staff and they are always available to answer questions when we need it.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: We had to reschedule our implementation training twice due to hurricanes and Lexia was very accommodating and made it worked with

our schedule.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)
Comments: So far all of the data we are able to collect has been very helpful and the students are enjoying using the program.

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)
Comments: They are always available and they follow up to ensure that there no questions or issues.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Lazaro Garcia Rating: 3

Name: Marie Mondesir Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments:

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: At this point we are please with everything that they have provided.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: I cannot think of anything at this time that we are not satisfied with.

9. Would you recommend this Company's services to your organization again?

Comments: I would absolutely recommend this Company to my organization and anyone else.